

Private Policy

In this digital world where personal information can be collected, used and shared with ease, our Website www.shippez.com ("Site") and the Company that owns and operates www.shippez.com, Onlinefellas Sdn Bhd ("Company") is sensitive to the privacy concerns of our visitors, and we want to let you know that we will handle your personal information with the appropriate level of care.

This website, www.shippez.com, operates in Logistics Industry. We have developed a Privacy Policy for you to understand how and why we collect, use, communicate and disclose and make use of personal information. We encourage you to read this Policy and become familiar with it. We may incorporate changes to our Privacy Policy from time to time; therefore, you may wish to check this site periodically to make sure that you have the current version. If you have questions about this Privacy Policy, please contact us.

Malaysia's Personal Data Protection Act 2010

The law imposes a number of generally applicable principles. Of these, the most significant on a practical level appear to be a principle requiring the data user to provide the data subject with notice of the purposes for which it will process personal data (and certain other information), and a principle requiring that a data subject must give consent to the processing of personal data. In addition, the Act also establishes principles of non-disclosure (confidentiality), security safeguards, retention limitations, data integrity and access and correction rights.

The law establishes a category of sensitive personal data that requires the *explicit* consent of the data subject to be processed.

The law imposes cross-border transfer restrictions. The basic rule is that data may not be transferred to locations outside of Malaysia unless the jurisdiction is included in a whitelist published by the Minister. As such until a whitelist is published, cross-border transfers may proceed via one of a few alternative means, such as (1) with the consent of the data subject, or (2) if the data user has taken all reasonable precautions and exercises due diligence to ensure that the personal data will not be processed in a manner that would contravene the Act. The latter appears to suggest the possibility of transferring data using standard contractual clauses, but this remains to be developed more fully.

The law imposes some restrictions on the handling of personal data that is used in direct marketing. A data subject may require a data user to cease processing (or not start processing) his or her personal data for direct marketing purposes.

1. What Information does www.shippez.com Collect?

- Information You Supply
- a. Personal Information means any data that may be used to identify a natural person. You may browse our site without revealing any of your Personal Information, however, if you would like to avail yourself to any of our website's, you will be required to provide
- b. When you register to use our Services, we ask for information such as your name, email address;
- c. Once you register, you may add information to your profile.

d. If you buy something on or through our Services, we collect information about the transaction.

- Location Information

We do not collect precise location data.

- Contacts Information

If you permit www.shippez.com website to access the address book on your device through the permission system used by your mobile platform, we may access and store names and contact information from your address book to facilitate social interactions through our Services and for other purposes described in this Statement or at the time of consent or collection.

a. Transaction Information

We collect transaction details related to your use of our Services, including the type of service requested, date and time the service was provided, amount charged, and other related transaction details. The website will send customer a SMS message for verification once a credit card or PayPal account is linked to the account.

b. Usages and Preference Information

We collect information about how you and site visitors interact with our Services, preferences expressed, and settings chosen. In some cases, we do this through the use of cookies, pixel tags, and similar technologies that create and maintain unique identifiers. To learn more about these technologies.

c. Device Information

We may collect information about your mobile device, including, for example, the hardware model, operating system and version, software and file names and versions, preferred language, unique device identifier, advertising identifiers, serial number device motion information, and mobile network information.

d. Aggregate Information

i. Log Files

Like many other Web sites, www.shippez.com makes use of log files. The information inside the log files includes internet protocol (IP) addresses, type of browser, Internet Service Provider (ISP), date/time stamp, referring/exit pages, and number of clicks to analyze trends, administer the site, track user's movement around the site, and gather demographic information. IP addresses, and other such information are not linked to any information that is personally identifiable.

ii. Cookies and Web Beacons

www.shippez.com does use cookies to store information about visitor's preferences, record user-specific information on which pages the user access or visit, customize Web

page content based on visitor's browser type or other information that the visitor sends via their browser.

- iii. The Service pages that you visit and the date and time of your visits Information regarding your access to and use of the App.

2. How We Use Your Information.

- a. When we collect personal information from you, such information will only be used for business purposes, such as to personalise the content you view and to better understand how you use the Website to improve the services this Website provides.
- b. We use the information to do some things that help us provide our Services to you and our partners.
- c. To provide you with hardware, content, apps, and other services;
- d. Communicate with you about our Services;
- e. Provide technical support; and update notifications to our Services; and
- f. Customise your experiences and improve, and develop your experience.
- g. Improve services offered by others, such as third parties that provide content, apps, and other experiences on our platform.
- h. We also use this information to measure how users respond to our marketing efforts.

3. Who Can Obtain Information About Me?

- a. Certain information you post to your profile, such as your ID (also known as your Username), your system-generated user ID, will be public and visible to people in and off our Services. Your ID is a unique identifier you choose to identify yourself on our Services.
- b. Any other information you choose to share with the third party.

4. Third Party Advertising and Analytics Services

- a. We may allow others to serve advertisements across the Internet and provide analytics services on our behalf. These entities may use cookies, web beacons and other technologies to collect information about your use of our website and other websites, including your IP address, web browser, pages viewed, time spent on pages, links clicked and conversion information. This information may be used by www.shippez.com and others to, among other things, analyze and track data, determine the popularity of certain content deliver advertising and content targeted to your interests on our website and other websites and better understand your online activity. If you wish to disable cookies, you may do so through your individual browser options.
- b. Our website uses Google Analytics and and/or Mixpanel or other similar programs to understand how and from where our site visitors are coming. These third-party ad servers or ad networks use technology in the advertisements and links that appear on www.shippez.com other technologies (such as cookies, JavaScript, or Web Beacons) may also be used by the third-party ad networks to measure the effectiveness of their advertisements and / or to personalize the advertising content that you see. The functions and services related to www.shippez.com are the responsibility of Google. All the cookies, images, videos, statistics and other

components of Google+ are in order of Google's Privacy Statement. www.shippez.com has no access to or control over these cookies that are used by third-party advertisers. You should consult the respective privacy policies of these third-party ad servers for more detailed information on their practices as well as for instructions about how to opt-out of certain practices. www.shippez.com privacy policy does not apply to, and we cannot control the activities of, such other advertisers or web sites.

5. Third Party Plugins

- a. Our website uses Social Plugins ("Plugins). If you choose to link, create, or log in to your www.shippez.com account with a payment provider (e.g., Google Wallet) or Social Media Service (e.g., Facebook), or if you engage with a separate website or website that uses our API (or whose API we use), we may receive information about you or your connections from that site or app.
- b. **Facebook:** We use the social network, facebook.com, which is operated by Facebook Inc.; the plugins are identifiable by one of the Facebook logos (white "f" on a blue background or a "thumbs-up" sign) or are identified by the phrase "Facebook Social Plugin." You may sign in to our site using your Facebook account. <http://www.facebook.com/policy.php>.
- c. **Twitter Inc.:** We use the social network plugins for Twitter Inc., The Twitter plug-in (tweet button), can be recognized by the Twitter logo on our site. When you visit a page of our website, that contains a Twitter button, a direct connection between your browser and the Twitter server is established. Twitter receives the information of your IP address visiting our web page. For more information, refer to the privacy policy of Twitter. If you do not wish that Twitter could assign your visit to our site, please log out from your Twitter account. You may sign in to our site using your Twitter account.
- d. **Google+:** Our website uses Google+ Plugins. All the functions and services related to www.shippez.com is the responsibility of Google, which is located in 1600 Amphitheatre Parkway, Mountain View, CA 94043, United States. All the cookies, images, videos, statistics and other components of Google+ are in order of Google's terms. See the Privacy Statement and Privacy Policy of Google+. You may sign in to our site using your Google + account.
- e. **Google analytics** is a web analytics tool that helps website owners understand how visitors engage with their apps. Google analytics customers can view a variety of reports about how visitors interact with their apps so they can improve it. Google analytics collects information anonymously. It reports website trends without identifying individual visitors.

6. Important Information About Platform Permissions

Most mobile platforms (iOS, Android, etc.) have defined certain types of device data that apps cannot access without your consent. And these platforms have different permission systems for obtaining your consent. The iOS platform will alert you the first time the www.shippez.com wants permission to access certain types of data and will let you consent (or not consent) to that request. Android devices will notify you of the permissions that the www.shippez.com seeks before you first use the app, and your use of the website constitutes your consent. Sometimes these permissions require more explanation than the platforms themselves provide, and the permissions we request will change over time, so we've created these pages to serve as authoritative and up-to-date resources for our users. To learn about the platform-level

permissions that the website seeks, please visit the new iOS Permissions page and Android Permissions page.

7. International Users

- a.** Wwww.shippez.com complies with global privacy standards known as Binding Corporate Rules (BCRs), which are our commitment to protect your personal information and honour our privacy obligations regardless of where your personal information is collected, processed, or retained within our corporate family.
- b.** We are registered in Malaysia, and, regardless of where you use our Services or otherwise the location in which you provide personal information to us; the data provided may be transmitted to and maintained on servers located in Malaysia or other countries. By using our Services, you consent to this collection, transfer, storage, and processing of information to and in Malaysia and other nations.

8. Privacy Protection for Children

The Privacy Act sets no minimum age at which an individual can make decisions regarding his or her personal information. The Guidelines to the National Privacy Principles 68.18 suggest that each case must be considered individually, and give guidance as to when a young person may have the capacity to make a decision on his or her own behalf. The specific right of privacy for children also is set out in article 16 of the United Nations Convention on the Rights of the Child 1989, as a general principle, a young person is able to give consent when he or she has sufficient understanding and maturity to understand what is being proposed. In some circumstances, it may be appropriate for a parent or guardian to consent on behalf of a young person; for example, if the child is very young or lacks the maturity of understanding to do so themselves.

9. Push Notifications

We send you push notifications from time-to-time in order to update you about any events or promotions that we may be running. If you no longer wish to receive these types of communications, you may turn them off at the device level. To ensure you receive proper notifications, we will need to collect certain information about your device such as operating system and user identification information.

10. Cookies Policy

- a. This website uses cookies. A cookie is a small data file that is placed on your hard drive when you visit certain web pages. It is used to identify yourself to a website when you revisit it, to load your preferences and to track the pages you have visited. The only personal information held in such a cookie is information you have provided to us. You have the choice of whether or not to accept cookies by means of your browser settings, although you may not be able to use certain features and functionalities of the www.shippez.com if you do disable them.
- b. As you navigate through a website, certain information can be passively collected (that is, gathered without your actively providing the information) using various technologies and means, such as Internet Protocol addresses, cookies, Internet tags, and navigational data collection.
- c. This Website may use Internet Protocol (IP) addresses. An IP Address is a number assigned to your computer by your Internet service provider so you can access the Internet and is generally considered to be non-personally identifiable information, because in most cases an IP address is dynamic (changing each time you connect to the Internet), rather than static (unique to a particular user's computer). We use your IP address to diagnose problems with our server, report aggregate information, determine the fastest route for your computer to use in connecting to our Website, and administer and improve services to our consumers.
- d. A "cookie" is a bit of information that a website sends to your web browser that helps the site remember information about you and your preferences.
- e. "Session cookies" are temporary bits of information that are erased once you exit your web browser window or otherwise turn your computer off. Session cookies are used to improve navigation on websites and to collect aggregate statistical information. This Website uses session cookies.
- f. "Persistent cookies" are more permanent bits of information that are placed on the hard drive of your computer and stay there unless you delete the cookie. Persistent cookies store information on your computer for a number of purposes, such as retrieving certain information you have previously provided (e.g., username), helping to determine what areas of the website visitors find most valuable, and customizing the website based on your preferences. This Website uses persistent cookies.
- g. "Internet tags" (also known as single-pixel GIFs, clear GIFs, invisible GIFs, and 1-by-1 GIFs) are smaller than cookies and tell the website server information such as the IP address and browser type related to the visitor's computer. This Website uses Internet tags.
- h. "Navigational data" ("log files," "server logs," and "clickstream" data) and "Internet Tags" are used for system management, to improve the content of the site, market research purposes, and to communicate information to visitors. This Website uses navigational data.

11. Contacting Us

- a. We are committed to conducting our business by these principles to ensure that the confidentiality of personal information is protected and maintained. If you have any questions about our privacy practices or this Policy, please contact us at Customer Service Support or email us. support@www.shippez.com